

# Taxi Advice -Staying Safe

Travelling by Taxi can be a very safe way to travel as it is a door to door service. It is important to always choose a licenced taxi and take a few sensible precautions



Black is for Hackney Cab which is a hail and ride



White is for a pre-bookable Taxi  
– Do not hail as you won't be able to ride

## *Hackney Cab Safety Advice*

When choosing to travel by taxi at the end of a night out in Swansea always catch a taxi at an official Taxi Rank the following ranks usually have Marshals present :

**Caer Street – Opposite Yates at Castle Square**

**York Street- Opposite Vue Cinema**

**Kingsway – Outside the NCP car park**

## *Private Hire Vehicles*

Private Hire Vehicles are booked in advance and offer telephone booking services, or a downloadable app to your phone. You can download the iPhone app from the App Store & the Android app from Google Play. Type in the search field e.g. "Data Cabs Swansea" for the free download.

All Taxi Cabs licenced by Neath Port Talbot Borough Council should display the following plates and stickers:

### *A Hackney Carriage*

- Black in colour
- Have green signs fitted to the drivers and passengers front doors indicating the vehicle licence number
- Have a green plate fitted to the rear of the vehicle indicating Vehicle licence number
- Expiry date of the licence

### *A Private Hire vehicle*

- Can be any colour except black
- Have blue signs fitted to the drivers and passengers front doors indicating the vehicle licence number
- Have a blue plate fitted to the rear of the vehicle indicating Vehicle licence number
- Permitted number of passengers
- Expiry date of the licence

Every person who drives a hackney carriage or private hire must hold the appropriate driver licence. Licensed drivers wear a photographic identity badge at all times when they are working. Badges issued by Neath Port Talbot County Borough Council are white in colour and display the driver's photograph, their unique driver number and the expiry date of the badge.

All Taxi Cabs licenced by city and county of Swansea should display the following plates and stickers:

### *A Hackney Carriage*

- Black in colour
- Have yellow signs fitted to the drivers and passengers front doors indicating the white plate fitted to the rear of the vehicle indicating Vehicle licence number
- Expiry date of the licence

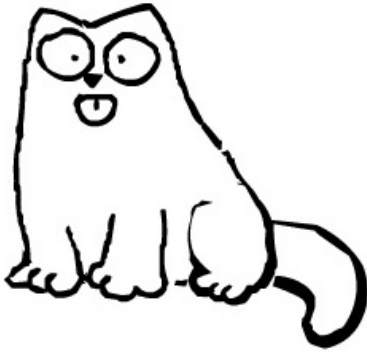
### *A Private Hire vehicle*

- Only green signs fitted to the drivers and passengers front doors indicating the vehicle licence number
- Have a yellow plate fitted to the rear of the vehicle indicating Vehicle licence number
- Permitted number of passengers
- Expiry date of the licence

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## **Remember – CAT-**



## **CHECK**

- ✓ Driver has 2 badges – 1 to wear 1 to display
- ✓ Vehicle displays official plate on back of cab and sticker on door
- ✓ Meter is running
- ✓ There is no one else in the vehicle (stranger)

## **ASK**

- ✓ For the fare up front
- ✓ To see the drivers ID badge

## **TAKE**

- ✓ A photo with your mobile phone of the door sticker and vehicle- send to a friend
- ✓ Take care not get in a cab with a stranger
- ✓ Take your ride!

## **Don't Get In This Taxi...**

- **It's an old banger-** Taxi licensees are required to show that their vehicle is mechanically healthy.
- **There's no taxi meter-** Actually, this isn't as straight-forward as it seems. Some local councils DON'T insist on taxi meters. If there's no meter, make sure that you agree a price for your journey.
- **There's no taxi licence on display-** Your driver should have a badge on display bearing his or her licence number, issued by the local council as a symbol of safety.
- **The driver doesn't know the location of your destination-** If the driver is asking you for directions, they don't know the area. Are they a licensed driver?
- **Someone you don't know has hopped in and suggested sharing the taxi-** It's not unknown for criminals to act in pairs in these situations.
- **The driver has bypassed the front of the queue to pick you up** It's not a lucky coincidence. Don't get in.

Note: All Taxis have a taxi sign on the roof of the vehicle.

Check out Student Union Information on Emergency Taxi scheme.

If you have any complaints or compliments about your driver, the vehicle or the operator please contact Taxi Licensing on 01792 635600 or email the details to [taxilicensing@swansea.gov.uk](mailto:taxilicensing@swansea.gov.uk)